

Multi-User Management

k·ecommerce.
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What is Multi-User Management?

Multi-user approval allows you to set up a chain of command for approving or denying orders that fall outside of normal purchase rules.

- ▶ Set up a chain of command for approving or denying orders
- ▶ Create and design role-based permissions for employees with different levels of access
- ▶ Establish purchase rules for each level of approval:
 - ▶ Minimum/maximum order value
 - ▶ Product category and shipping address restrictions
 - ▶ Restrictions on the number of orders

The exception to every rule

Let's say your purchase rules require a minimum order of \$100, and the customer has only added \$95 of merchandise to their cart. In this case, the order will require approval. Since your store manager knows the customer, they approve the order.

Later, an order comes in for \$45. This is a new customer, and the manager wants to make the sale, but because the order is much lower than the purchase rule, the manager needs you, the owner, to approve the purchase instead.

With k-commerce's Multi-User Management, you have the flexibility to build complex, dynamic approval workflows that fit your specific business needs.

Your store. Your rules. Your workflows.



k-e-commerce's Multi-User Management simplifies order approval for businesses of all sizes, scaling up with you as your customer relationships expand and deepen with growth.

Minimize complications and wasted time by defining user approval workflows.

Mitigate risk and avoid unauthorized order errors and redundancies from purchase mistakes.

Provide your company and team the autonomy to manage their business segments.

Cater to larger customers with more complex buying habits by providing with a true self-service based tool.

Manage product offerings and verticals by users within a company.

Facilitate multiple buyers' experiences with shared purchase lists and multiple shipping addresses within a company.

**Ready to add
on Multi-User
Management?**

Contact our team of
ecommerce experts today.